

INTELLIGENT SYSTEMS PRESS™

EXECUTIVE ASSESSMENT SERIES

EA-001: Executive Process Intelligence Assessment™

How Well Is Your Enterprise Aligned to Deliver Sustainable Value?

Purpose

A practical executive self-assessment for examining how leadership, strategy, governance, requirements, delivery, technology, quality, and continuous improvement work together as one enterprise system.

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Educational Executive Self-Assessment | Version 1.0

About This Assessment

Process Intelligence is the enterprise capability to understand how work actually flows, how decisions and controls influence outcomes, and how the full system can be intentionally improved. This assessment helps executive teams identify alignment strengths and priority gaps across eight connected capability domains.

How to Complete It

1. Rate each statement

Use the 1-5 scale based on current, observable enterprise practice - not intended policy or isolated examples.

2. Score each domain

Add the five ratings in each domain. Every domain score ranges from 5 to 25.

3. Calculate the total

Add all eight domain scores. The overall assessment ranges from 40 to 200.

4. Interpret the pattern

Review both the total score and the distribution. A high total can still conceal a critical weakness in one domain.

5. Select 90-day actions

Choose a small number of enterprise-level actions that address root causes, dependencies, and measurable outcomes.

Rating Scale

1	Strongly Disagree	Practice is absent, unreliable, or contradicted by current evidence.
2	Disagree	Practice occurs inconsistently or only in isolated areas.
3	Partly Agree	Practice is established in some areas but not yet enterprise-wide.
4	Agree	Practice is generally reliable, measured, and consistently applied.
5	Strongly Agree	Practice is integrated, evidence-driven, and continuously improved.

Recommended use: Complete individually first, then compare results as an executive team. Differences in ratings are valuable evidence of misalignment and should be discussed before averaging scores.

Domain 1: Leadership Alignment

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Executive leaders share a clear, consistent definition of enterprise value and the outcomes the organization is expected to deliver.	■	■	■	■	■
Leadership decisions, priorities, and resource allocations remain aligned across business, technology, operations, risk, and quality functions.	■	■	■	■	■
Leaders actively remove cross-functional barriers rather than allowing organizational boundaries to delay decisions or delivery.	■	■	■	■	■
Accountability for enterprise outcomes is explicit, understood, and reinforced through governance and performance reviews.	■	■	■	■	■
Leaders use timely operational evidence - not assumptions alone - to evaluate progress, risk, and the need for corrective action.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 2: Enterprise Strategy

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Enterprise strategy is translated into measurable objectives that teams can connect directly to programs, products, services, and daily work.	■	■	■	■	■
Strategic priorities are limited, sequenced, and communicated clearly enough to guide trade-offs when resources or capacity are constrained.	■	■	■	■	■
Investment decisions consider expected value, delivery feasibility, operational readiness, risk, and long-term sustainability.	■	■	■	■	■
The enterprise regularly reassesses strategic assumptions as customer needs, regulations, technologies, and market conditions change.	■	■	■	■	■
Strategic measures emphasize realized outcomes and enterprise value, not only project activity, output volume, or milestone completion.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 3: Governance

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Decision rights, approval thresholds, escalation paths, and governance responsibilities are clearly defined and consistently applied.	■	■	■	■	■
Governance enables timely, risk-informed decisions without creating unnecessary delay, duplication, or administrative burden.	■	■	■	■	■
Policies, standards, and controls are integrated into delivery processes rather than treated as end-stage compliance checks.	■	■	■	■	■
Enterprise risks, dependencies, exceptions, and unresolved decisions are visible to the leaders who have authority to act on them.	■	■	■	■	■
Governance forums routinely evaluate whether controls and oversight mechanisms are improving outcomes, not merely generating documentation.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 4: Requirements & Stakeholder Alignment

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Business needs, user outcomes, operational constraints, and success measures are understood before major solution commitments are made.	■	■	■	■	■
Requirements are developed collaboratively with the stakeholders responsible for using, operating, securing, supporting, and governing the solution.	■	■	■	■	■
Requirements remain traceable from strategic objectives through design, delivery, testing, deployment, and realized outcomes.	■	■	■	■	■
Changes to requirements are evaluated for their effects on value, scope, schedule, cost, risk, quality, and downstream dependencies.	■	■	■	■	■
Stakeholder disagreements and unresolved assumptions are surfaced and resolved early enough to prevent avoidable rework and delivery failure.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 5: Delivery & Execution

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Work flows across functions through a visible, repeatable delivery system with clear entry criteria, handoffs, ownership, and completion criteria.	■	■	■	■	■
Teams manage dependencies, constraints, and work-in-progress to protect flow and reduce delay, multitasking, and hidden queues.	■	■	■	■	■
Agile, DevOps, project management, and operational practices are adapted to the enterprise context rather than implemented as isolated methods.	■	■	■	■	■
Delivery plans incorporate quality, security, data, change management, training, support, and operational readiness from the beginning.	■	■	■	■	■
Teams can identify where value is delayed or lost across the end-to-end lifecycle and take coordinated corrective action.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 6: Technology & AI Enablement

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Technology investments are selected and governed based on clearly defined business outcomes, process needs, data readiness, and enterprise risk.	■	■	■	■	■
Automation simplifies and improves well-understood processes rather than accelerating unnecessary complexity, inconsistency, or waste.	■	■	■	■	■
AI use cases have defined owners, intended outcomes, data requirements, human oversight, ethical safeguards, and measurable acceptance criteria.	■	■	■	■	■
The enterprise monitors technology and AI solutions for reliability, security, bias, explainability, drift, compliance, and operational performance.	■	■	■	■	■
Technology architecture, data, platforms, and integration capabilities can support changing enterprise priorities without excessive rework.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 7: Quality & Performance

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Quality is defined in terms of customer outcomes, fitness for use, reliability, compliance, maintainability, and operational performance.	■	■	■	■	■
Performance measures provide a balanced view of value, flow, quality, risk, capacity, cost, and stakeholder experience.	■	■	■	■	■
Teams use leading indicators to detect emerging problems before they become major defects, incidents, delays, or customer impacts.	■	■	■	■	■
Defects, incidents, rework, and performance shortfalls are analyzed for systemic causes rather than assigned only to individual error.	■	■	■	■	■
Leaders and teams trust the integrity, consistency, ownership, and interpretation of the data used to manage enterprise performance.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Domain 8: Continuous Improvement

Rate each statement from 1 (Strongly Disagree) to 5 (Strongly Agree). Base your rating on repeatable enterprise behavior and current evidence.

Assessment statement	1	2	3	4	5
Improvement priorities are selected using evidence about enterprise constraints, recurring failure patterns, stakeholder needs, and expected value.	■	■	■	■	■
Improvement work has accountable owners, measurable targets, realistic timeframes, and sufficient resources to produce sustained change.	■	■	■	■	■
Lessons from delivery, operations, audits, incidents, customer feedback, and retrospectives are converted into changes to the operating system.	■	■	■	■	■
Improvements are tested, measured, standardized where effective, and monitored to confirm that gains are sustained over time.	■	■	■	■	■
The enterprise treats Process Intelligence as an ongoing management capability rather than a temporary initiative or one-time transformation.	■	■	■	■	■

Domain score: _____ / 25

Evidence or observations:

Scoring Guide and Executive Interpretation

Add the eight domain scores to calculate the enterprise total. Use the maturity level as a directional indicator, then examine individual domain scores to identify the most important constraints and dependencies.

Score	Level	Interpretation
180-200	Process Intelligent	Enterprise capabilities operate as an integrated, evidence-driven system. Leaders can see, govern, and improve value delivery end to end.
150-179	Integrated	Most capabilities are aligned and connected, although some cross-functional gaps, inconsistent measures, or governance friction remain.
110-149	Structured	Foundational practices exist, but execution varies across functions and outcomes depend heavily on local leadership or individual effort.
70-109	Emerging	Some useful practices are present, but they are fragmented, reactive, and not yet reliable at enterprise scale.
40-69	Fragmented	Capabilities are largely disconnected or informal. Priorities, decisions, delivery, quality, and improvement are difficult to coordinate.

Domain	Score /25
1. Leadership Alignment	_____
2. Enterprise Strategy	_____
3. Governance	_____
4. Requirements & Stakeholder Alignment	_____
5. Delivery & Execution	_____
6. Technology & AI Enablement	_____
7. Quality & Performance	_____
8. Continuous Improvement	_____
Enterprise Total	_____ /200

Interpretation caution: This assessment is not a certification, audit, or appraisal. Scores are most useful when supported by evidence and discussed across multiple functions and leadership perspectives.

Executive Reflection and 90-Day Action Plan

Use the score pattern and discussion evidence to identify the few actions most likely to improve enterprise alignment and sustainable value delivery.

Top strengths

Which capabilities are reliable, integrated, and worth protecting or scaling?

Priority constraints

Which low-scoring domains or cross-domain dependencies are limiting enterprise outcomes?

Decisions required

What executive decisions, trade-offs, resources, or governance changes are needed?

90-Day Actions

Action	Owner	Measure / evidence	Target date

Continue Your Process Intelligence Journey

Use your results to begin a focused conversation about how strategy, governance, requirements, delivery, technology, quality, and continuous improvement operate as one connected system.

Explore the Intelligent Systems Press collection

Additional guidance is available on Process Intelligence, requirements engineering, quality, governance, Agile, DevOps, AI, and continuous improvement.

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